Access to Justice Conference

November 20, 2017
Massachusetts Continuing Legal Education
10 Winter Place, Boston, MA 02108

Agenda

8:30    Registration
9:00    Welcome
9:15    Opening speaker – Supreme Judicial Court Chief Justice Ralph Gants
9:30–10:15  Harnessing the Power of Technology to Expand Access to Justice
            • Rochelle Hahn, Mass. Law Reform Institute (Moderator)
            • Gabe Teninbaum, Suffolk University Law School
            • Quinten Steenhuis, Greater Boston Legal Services
            • Dr. Cordula Robinson, Northeastern University

10:15–11:15  Bringing a Holistic Approach to the Court User Experience
            • John Laing, Massachusetts Trial Courts (Chief Experience & Diversity Officer)
              (Moderator)
            • Sheriece Perry, Court Service Centers
            • Mike Williams, Bronx Family Court Self Help Center
            • Tere Ramos, Mass. Law Reform Institute; Language Access Coalition

11:15–11:30  Refreshment break

11:30–12:00  Preliminary Findings and Recommendations from the MA Justice For All Project
            • Marc Lauritsen, MA Justice for All Project (Moderator)
            • Kate Oberlies O’Leary, General Electric
            • Hon. Cynthia J. Cohen (Ret.)
            • Sue Finegan, Mintz Levin; Access to Justice Commission

12:00–1:00  Lunch on your own
1:00 -1:30  Key Note: Katherine Alteneder, Self-Represented Litigation Network:

*How Design Thinking Can Optimize Pro Bono Engagement in the 100% Access to Justice Ecosystem*

1:30-2:15  Exploring New Models for Advocacy and Representation

- Laura Unflat, Law Office of Laura Unflat (Moderator)
- Joel Feldman, Heisler, Feldman, & McCormick, P.C.
- Gordon Shaw, Community Legal Aid
- Kathleen Maitland, New York State Unified Court System Office for Justice Initiatives
- Len Zandrow, Justice Bridge

2:15 -3:30  Refreshment break

3:30-4:15  Improving Outcomes Through Evidence-Based Research

- Julia Schutt, MA Appleseed (Moderator)
- Ericka Rickard, Harvard Law School Access to Justice Lab
- Connie Mortara, Worcester Court Service Center
- Sammy Nabulsi, City of Boston Law Dept.

4:15-5:00  Better and Broader Collaboration Within and Beyond the Courts

- Sue Marsh, Rosie’s Place (Moderator)
- Nina Darby, Rosie’s Place
- Sheila Casey, Massachusetts Trial Court (Specialty Courts Division)
- Bette Babinski, Chief Probation Officer, Franklin Division of the Probate and Family Court
- Amy McCarthy, Boston-Suffolk County Family Resource Center

5:00  Closing Remarks - Dina Fein, First Justice, Housing Court Department, Western Division and Special Advisor to the Trial Court for Access to Justice Initiatives