



Access to Justice Conference

November 20, 2017

Massachusetts Continuing Legal Education

10 Winter Place, Boston, MA 02108

Agenda

- 8:30** **Registration**
- 9:00** **Welcome**
- 9:15** **Opening speaker – Supreme Judicial Court Chief Justice Ralph Gants**
- 9:30- 10:15** **Harnessing the Power of Technology to Expand Access to Justice**
- Rochelle Hahn, Mass. Law Reform Institute (Moderator)
 - Gabe Teninbaum, Suffolk University Law School
 - Quinten Steenhuis, Greater Boston Legal Services
 - Dr. Cordula Robinson, Northeastern University
- 10:15 – 11:15** **Bringing a Holistic Approach to the Court User Experience**
- John Laing, Massachusetts Trial Courts (Chief Experience & Diversity Officer) (Moderator)
 - Sheriece Perry, Court Service Centers
 - Mike Williams, Bronx Family Court Self Help Center
 - Tere Ramos, Mass. Law Reform Institute; Language Access Coalition
- 11:15 -11:30** **Refreshment break**
- 11:30 – 12:00** **Preliminary Findings and Recommendations from the MA Justice For All Project**
- Marc Lauritsen, MA Justice for All Project (Moderator)
 - Kate Oberlies O’Leary, General Electric
 - Hon. Cynthia J. Cohen (Ret.)
 - Sue Finegan, Mintz Levin; Access to Justice Commission
- 12:00 – 1:00** **Lunch on your own**

- 1:00 -1:30** **Key Note: Katherine Alteneder, Self-Represented Litigation Network:**
How Design Thinking Can Optimize Pro Bono Engagement in the 100% Access to Justice Ecosystem
- 1:30-2:15** **Exploring New Models for Advocacy and Representation**
- Laura Unflat, Law Office of Laura Unflat (Moderator)
 - Joel Feldman, Heisler, Feldman, & McCormick, P.C.
 - Gordon Shaw, Community Legal Aid
 - Kathleen Maitland, New York State Unified Court System Office for Justice Initiatives
 - Len Zandrow, Justice Bridge
- 2:15 -3:30** **Refreshment break**
- 3:30-4:15** **Improving Outcomes Through Evidence-Based Research**
- Julia Schutt, MA Appleseed (Moderator)
 - Ericka Rickard, Harvard Law School Access to Justice Lab
 - Connie Mortara, Worcester Court Service Center
 - Sammy Nabulsi , City of Boston Law Dept.
- 4:15-5:00** **Better and Broader Collaboration Within and Beyond the Courts**
- Sue Marsh, Rosie’s Place (Moderator)
 - Nina Darby, Rosie’s Place
 - Sheila Casey, Massachusetts Trial Court (Specialty Courts Division)
 - Bette Babinski, Chief Probation Officer, Franklin Division of the Probate and Family Court
 - Amy McCarthy, Boston-Suffolk County Family Resource Center
- 5:00** **Closing Remarks - Dina Fein, First Justice, Housing Court Department, Western Division and Special Advisor to the Trial Court for Access to Justice Initiatives**